

R Planet

Privacy Policy

Last amended: August 29, 2022

Welcome to R Planet!

Our game is a real-time military strategy game. The game is managed by **WECAN DEV PTE. LTD.**, a company registered at Singapore, registration number: 202127115E.

Here we are committed to protecting and respecting your privacy. Before you give us your consent on the collection and processing of your personal data, or provide us with your personal data within any form in our Application ("**Platform**") or use services provided via the Platform ("**Service**"), we kindly ask you to read carefully this Privacy Policy, so we can be calm that you completely understand the conditions under which we would cooperate.

This Privacy Policy explains when and why we collect personal data about you, how we use it, the conditions under which we may transfer it to others, your rights in respect of your personal data, as well as how we keep it secure. This Privacy Policy is an integral part of our Terms and Conditions the defined terms in this Policy have the same meaning as in our Terms.

We may change this Privacy Policy from time to time, so please check this page to ensure that you're happy with any changes. The additional notifications on any amendments can be sent to your email.

Any questions regarding this Policy and our services should be sent to support@rplanet.io.

1. INFORMATION WE COLLECT

Overall, we may collect from you the Cookies Data, Usage Data, as well as those data you specifically provide us with. To be more precise, we collect from you the following information:

- a. **Information you provide us directly.** The Company collects and processes personal data submitted by you upon registration and further editing of settings in your Account. For registration purposes, you submit your email.
- b. **Communications between us.** Please note, that we collect and process all communications between us: the contents of your emails, letters, texts, as well as your responses to surveys that we send you or ask you to fill in when you're on our Platform. We use this information to communicate with you, to analyze and improve our Platform.
- c. **Usage data.** When you use our Platform, we may collect information about your activity within our Platform, for example, which pages you have viewed and for how long. With the help of Google Analytics, we may collect IP-addresses, the source of the traffic, information regarding the device and operation system, information about your wireless and mobile network connections, unique device identifiers, browser type, language, battery level, and time zone.

Basing on these data, we analyze your needs and interests, evaluate effectiveness of our campaigns and improve our Platform to make its content relevant to you and the Platform itself available for smooth viewing with your device.

- d. **Cookies and similar technologies.** Like most online services and mobile applications, we may use cookies – tiny pieces of code that remain in your device after you have visited any websites and online services. When you use that website or application for the next time, these pieces enable their owners to provide you with information customized for your needs.

By giving your consent to the Company for use cookies and similar technologies like pixels and web beacons, you make our Platform more efficient, fast, and safe, you improve its functioning. Nevertheless, you may block, delete, or disable saving cookies on your device. You can read more in Section 5 hereof.

2. HOW WE USE INFORMATION

We collect personal information from you only for the below stated purposes:

- **Provision of Services.** Primarily, we collect and process your personal data (data from your Accounts) to create and run your Account on the Platform and to ensure your comfortable use of our Services.
- **Communications.** We use your personal data to contact you for the Services-related purposes (welcoming letter, security and legal notices, announcements, Platform updates, reminders, suggestions etc.). Messages can be sent as emails. Please note, that you are able to opt-out to such communications, excluding legal notices, by changing the user setting on our Platform.
- **Analytics and Development.** In order to find your points of interest, your preferences on our Platform and for the purposes of analytics, we track and analyze your behavior on our Platform (Cookies and Usage data). This enables us to improve and optimize the work of our Platform, provide Services that are relevant to you and boost the quality of our Services. All your data stated in this paragraph is collected and further processed in a manner that does not allow your identification.
- **Marketing.** We may collect your personal data to send you messages with some commercial or promotional information about our Services (news, promotions, promo codes, personalized recommendations, discounts and suggestions). Messages can be sent as emails. Please note that when the data is collected for this purpose you will be additionally asked for consent such data is processed for marketing purposes. Furthermore, you may always opt-out from such messages, by changing the appropriate settings on our Platform.

If we decide to change the purposes of processing specified above, we will inform you on such changes prior to the use of your personal data within the newly set purposes. The notification on such changes will be sent to your Account and/or your email and you will have to provide your consent for the amended purposes unless additional purpose of processing is compatible with those listed above.

3. HOW WE SHARE INFORMATION

Contractors and Partners. We have contractors and partners in other countries, including those outside the European Economic Area. Your personal data may be accessed by our contractors and partners in Singapore and Ukraine. The transfer of your personal data to the recipients in other

countries is secured by the Standard data protection clauses adopted by the European Commission and compliant with the EU data protection laws. By ticking the respective box when providing us your personal data you agree to such transfer.

Third-Party Service Providers. In order to provide high-quality services, we cooperate with third-party services providers, companies and organizations.

- (i) The Company uses only secure places of storage, such as provided by **Amazon Web Services** (Amazon, the USA) with servers located in Ireland and the United States. You may find the commitments to the GDPR of Amazon Web Services [here](#).
- (ii) The Company uses **Google Analytics** (Google LLC, the USA), an analytics service that surfaces data about user behavior on the Platform, to analyze traffic, track and examine your use of our Platform. [Here](#) is some information on data protection practices of Google LLC.

All these well-known software providers will ensure your personal data is secured.

In all cases when we transfer your personal data to other persons, we are confident that your personal data is protected and used only for the purposes specified in this Privacy Policy. We achieve such safety by using only certified services and products, signing agreements on protection of personal data with contractors and partners, as well as taking technical measures to ensure the data is protected when stored and used, and also while being processed and transferred.

You also have to be aware of the fact that the Company may disclose your personal data to enforce and comply with the law. In other words, the Company may disclose information necessary for the investigation or legal process on official request or the official bodies acting within their powers.

4. HOW WE STORE INFORMATION

Data retention. Your personal data will be stored by the Company no longer than is necessary for the purposes for which the personal data are processed. Generally, the Company stores your personal data as long as your Account is active. If your Account is blocked (banned) or you decide to delete your Account, all your personal data will be removed within 90 days.

Data security. We process your data using computers and/or other IT enabled tools. We take technical and organizational measures to ensure the information is processed in a manner that ensures appropriate security of information, including protection against unauthorized or unlawful processing and against accidental loss, destruction or damage. For example, we use verified contractors that might have access to the data as specified in Section 3 of the Privacy Policy with which the relevant data processing agreements are signed.

5. COOKIES POLICY

Cookies are small files comprising bits of text that are installed on your computer or mobile device each time you open a website. These small files enable our server to provide you with the information that is customized with your needs when you use some platform or website for the next time.

Cookies also enable us to see your actions and preferences on the Platform, analyze this information and provide you more relevant information on services you are currently using or may use.

How we deal with data collected through the cookies?

If you visited our Platform, cookies consent message was the first message that you were likely to see that prompted you about the fact that cookies are used and active on our Platform. In most cases we ask you about your consent to install cookies. This does not apply only to the strictly needed cookies.

We store the data collected with the use of cookies until you stop using the Platform. In the end of this period, we make all such data anonymous and store it only for the statistical purposes.

Can I opt-out from the use of cookies and turn the cookies off?

Yes, you can do that by choosing the appropriate settings of your browser. The following links might be useful for you to choose the best option of your browser:

[For the users of Internet Explorer](#)

[For the users of Firefox](#)

[For the users of Chrome](#)

[For the users of Safari web](#) and [iOS](#).

Please note, however, that if you turn the cookies off, you might not be able to store your preferences, and some of our pages might not display properly, since the services will no longer be personalized to you. It may also stop you from saving customized settings.

6. YOUR RIGHTS REGARDING YOUR PERSONAL DATA

Under the data protection laws you have the following rights:

Right to access to your personal data and right to data portability. You can ask us for the list of your personal data currently processed and respective purposes. You may request your personal data in a structured, commonly used, and machine-readable format. You also have the right to transmit those data to another controller, if the processing is based on your consent or on contract and the processing is carried out by automated means.

Right to request a rectification of your personal data. You can request rectification of inaccurate personal data or request that incomplete data be completed.

Right to request an erasure of personal data. You can request an erasure of your personal data if its processing is no longer needed in relation to the purposes for which they were collected, and also if there are no legitimate grounds for the processing any more.

Right to restrict the processing of your personal data. In some cases, prescribed by law, you can request a restriction of processing of your personal data. For example, if you contest the accuracy of your personal data being processed or in case we are not interested in processing of your personal data any longer, but you want we to do this on different reasons, for example, to bring some claim for somebody and, instead of the erasure of information, its processing will be just restricted.

Right to withdraw your consent. You can withdraw your consent for the collection and processing of your personal data at any time by contacting us. After your request, we will process such request in a timely manner and we will no longer process your personal data unless stated otherwise under applicable laws.

Right to object to processing of your personal data. You can object to processing of your personal data, for example, when the processing is related to the performance of our task carried in the public interest or in the exercise of official authority vested in us. However, in some specific cases, the public interest may prevail and we may be allowed to continue using your personal data.

How to exercise your rights as to your personal data. Any requests to exercise your rights can be directed to us through the contact details provided below. These requests are free of charge.

7. TIME FOR REPLY AND REACTION

We will provide information about the actions taken on your request, within one month after receiving the request. This period may be extended by two further months if we consider it necessary, considering the complexity and number of the requests. We will notify you about such renewal within one month of the receipt of the request together with the reasons for such delay.

If you have doubts as to our reply or reaction, or absence of such, you have the right to lodge a complaint with a supervisory authority that is empowered to process such complaints in your country.

8. ARE YOU ALREADY 13 YEARS OLD?

Here we can provide Services only in case you are aged 13 or older. If you are under 13 you will need to get your parent's/guardian's permission before submission of any personal data to the Company. If you are underage, and there are no data as to your parent's/guardian's permission to use our Platform, we will not collect or process your personal data, and you will have limited use of our Platform.

9. BREACH NOTIFICATIONS

If any of your personal data is under the breach, and there are high risks of violation of your rights as data subject, we will inform you and the respective data protection agencies as to the accidents without undue delay. We will do our best to minimize any such risks.

10. OUR CONTACT INFORMATION

We will undertake our best effort to make your personal data protected. If you have any questions regarding this Privacy Policy, please contact us at support@rplanet.io or to:

WECAN DEV PTE. LTD.

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Enjoy the game!
R Planet team